Jodi Joyce, RN MBA
Associate Vice President for Quality

JODI JOYCE, BSN RN MBA joins the University of Illinois Hospital & Health Sciences System as the Associate Vice President for Quality. Jodi brings to the health system significant experience in leading large-scale improvements in patient care processes and health outcomes. She has extensive leadership experience in hospital and health system operations, management, and quality initiatives. Her patient-centered approach can be traced to the beginning of her career as a neonatal intensive care unit nurse.

Prior to arriving at the University of Illinois Hospital & Health Sciences System, Jodi served as the Vice President for Quality & Patient Safety at Legacy Health, a nonprofit integrated delivery system with 6 hospitals and over 50 primary and specialty care clinics based in the Portland, Oregon metropolitan area. In this role, she led the development and execution of Legacy’s strategic plan for quality and patient safety. During her 5-year tenure, Legacy achieved a 28% reduction in inpatient mortality and a 60% reduction in healthcare-associated infections while generating more than $50 million in savings attributed to infection prevention.

Jodi was selected as a Robert Wood Johnson Foundation Executive Nurse Fellow in 2011. She has been the recipient of multiple grants and has served on numerous improvement efforts including the Board of Examiners for the Malcolm Baldrige National Quality Award. Before Legacy Health, Jodi held a number of leadership roles within Kaiser Permanente, including co-founder and Director of Operations for Kaiser’s Care Management Institute (CMI). The twelve comprehensive population management programs that Jodi’s team developed and implemented during her seven-year tenure at CMI resulted in numerous measurable improvements in care and health outcomes. Five of these programs received national recognition from such organizations as the Disease Management Association of America and the C. Everett Koop National Health Awards.

Jodi sees tremendous potential here at the UI Health System, particularly in the opportunity for quality to play a major role in fulfilling the health system’s mission to deliver personalized health and eliminate racial and ethnic health disparities. Jodi is currently meeting with individuals and teams across the hospital and health system to learn more about what is working well and where there are opportunities for improvement. Jodi looks forward to partnering with clinicians, leaders, and staff throughout the organization in defining and pursuing a focused set of shared goals for quality and patient safety. She believes that each and every person in the health system plays a key role in quality, and she looks forward to facilitating collaboration and helping UI Health achieve excellence in our quality and safety performance.