Stroke Awareness Month
During May, UI Health promoted stroke awareness throughout Chicago. Learn more about our stroke survivors and media campaign on page 4.

HEADLINES

UI HEALTH: A LEADER IN LGBT HEALTHCARE EQUITY
UI Health has been named a “Leader in LGBT Healthcare Equity” by the Human Rights Campaign Foundation’s 2016 Health Equity Index.

In order to strengthen our commitment to providing LGBT-inclusive care, we have developed an LMS module, “Compassion Care of the Transgender Patient.” All employees must be complete the training by June 30, 2016.

All employees already have been enrolled in the module. Look for the module on the LMS homepage.

KRA UPDATES

EMPLOYEES — Complete the LMS module “FY16 Employee KRA Performance Evaluation” that is currently assigned to you within the LMS. The online learning module will show you how to complete the Employee portion of the FY16 Employee KRA form. Questions? Email the LMS Help Desk at uihlms@uic.edu or call at 312.996.8393 (ext. 68393).

LEADERS & EMPLOYEES — Please refer to the end-user Step Guides (aka “user guides”) now available on the Intranet:

- Starting an Evaluation for Your Employee
- Continuing an Evaluation Started by an AN1, AN3, Supervisor or Other
- Manager Sends the Evaluation to the Employee for Review
- Employee Reviews Manager’s Evaluation
- Manager Completes Final Sign Off

UPCOMING EVENTS

June 13-17
National Healthcare Risk Management Week

June 19
World Sickle Cell Day

HAVE A STORY SUGGESTION?
Email us with subject line ROUNDUP to UIHealthMktg@uic.edu
Organizational goals have been put in place to move us forward in becoming an even better place for our patients and our employees. The goals offer us something to strive for; it takes all of us, working together, to make improvements.

Please see the descriptions for each goal. If you have any questions or need clarity on what they are and how they impact UI Health, feel free to ask your manager or department director.

1. ZERO HARM
Our Zero Harm initiative is aimed at the eventual elimination of all patient- and employee-related harm. For FY16, our efforts are focusing on eight types of patient-related harm and four types of employee-related harm; our FY16 goal is to achieve an overall reduction of 10 to 20 percent in the total number of these harm events from our June 2015 baseline.

2. LENGTH OF STAY
Length of Stay (LOS) is a measurement of consecutive days spent in the hospital. The LOS Index compares UI Health’s actual LOS to what it should be. (If the actual LOS for the hospital is greater than expected, the ratio will be greater than 1.00. If the actual LOS is less than expected, the ratio will be less than 1.00.)

Current = 1.13 (Q3 FY16) Goal = 1.00
3. 30-DAY PATIENT READMISSION
The 30-day, all-cause readmission rate for adult non-OB patients is the percentage of patients who return to the hospital for any reason within 30 days of discharge from the prior (index) admission. Our FY16 goal is to achieve an overall reduction of 10 to 20 percent from our June 2015 baseline.

*All numbers reflect a rolling 12-month average.

Current: 15.0% (As of March 2016)  Goal: 13.7%  Stretch Goal: 12.2%

4. PATIENT REVENUE
Inpatient and outpatient revenues received for services.

Decrease the amount of denied bills
Current: 3.7% (February FY16)  Goal: 2%

Net Patient Revenue
Current: $446 million (YTD March actual)  Goal: $437 million (YTD March budget)

5. PATIENT EXPERIENCE
Current (Q3 FY16):
Inpatient: 69.8%
Ambulatory: 84.9%
Diagnostics: 86.8%
Emergency Department: 76.7%
Ambulatory Surgery: 87.2%

Composite Score: 81.1%

Goal:
Improve the overall patient experience composite measure (roll up of inpatient, clinics, ED, surgery) to a target mean of greater than 77% with a stretch goal of greater than 80%.

6. OPERATING MARGIN
Measures operating profitability as percentage of operating revenue.

Operating profitability = Operating revenues actually collected minus expenses.

Current: 0.3% (YTD March)  Goal: 1.5%

7. EMPLOYEE ENGAGEMENT
An employee’s level of motivation, involvement, or emotional commitment to UI Health.

8. PHYSICIAN ENGAGEMENT
An physician’s level of motivation, involvement, or emotional commitment to UI Health.

CHALLENGE OF THE MONTH:
Work to inspire your teammates.
STROKE AWARENESS MONTH
UI HEALTH’S PATIENTS WERE FEATURED IN COMMERCIALS, TV SHOWS, & NEWS STORIES THROUGHOUT MAY

Jason McClellan
At age 22, UIC basketball player Jason suffered a stroke — twice. Thanks to the fast action of the stroke team at UI Health, he is fully recovered and back on the court.

“UI Health & Dr. Alaraj saved my life.”

Marshelle Samuels
Because of UI Health’s Comprehensive Stroke Center, two-time stroke survivor Marshelle is living life to its fullest.

“UI Health has all the pieces — a full circle of support.”

Laura Lora
Laura didn’t know she was having a stroke. Arriving at UI Health in time made all the difference in her recovery.

“I can’t say enough good things about UI Health. They are wonderful.”

COME SUPPORT UI HEALTH’S TITLE NIGHT THIS MEMORIAL DAY WEEKEND!
Thank you to everyone who helped make Nurses Week a success. And congratulations to the winners of the Excellence in Nursing Awards! (See list on following page.)

New signage in progress! The UI Health Marketing team has been working diligently to design and update the old brown signage around the UI Health campus. By partnering with UIC’s Office of the Campus Architect and UIC Marketing, you will see brand-new blue signs that will provide more accurate information and help with patient and visitor way finding.

This year’s Hospital Week was a hit! Thank you to everyone who coordinated the events and to the volunteers who helped everything run smoothly. We had some great #MyHospital/#MyUIHealth photos, gave out over 1,200 ice cream bars, and had a blast catching our great employees in action on Photo Friday. Don’t forget you have until May 31 to redeem your free meal voucher.

Congratulations, Anne! We’re thrilled to announce that NICU nurse Anne Gallagher was named the “Thank You Nurses Award” winner from Pampers and The Association of Women’s Health, Obstetrics and Neonatal Nurses (AWHONN). As winner, Anne will be attending the AWHONN’s annual convention next month. Congrats to Anne!
FIT FLEX OF THE MONTH
HOW DO YOU STAY HEALTHY?

“I ride my bike to work every day — rain or shine, brutal cold, or extreme heat — I never miss a day. I also have a regular workout schedule to ensure that I stay active and healthy.”

Carolyn Dickens,
Nurse Practitioner,
Cardiology

“I am currently ramping up training for the 2016 Triathlon season. My big races so far will be a triathlon in Minnesota (June) and Chicago Triathlon (August).”

Patrick Manrique,
Specialist in Physical Therapy,
Outpatient Physical Therapy

EVIDENCE BASED PRACTICE POSTER AWARD WINNERS

1st Place: Preemie Temperature Control - It’s in the bag.
Authors: Lauren Bell and Madelynn Eaton

2nd Place: The Effect of Patient Engagement on First Community Reintegration Program Appointment
Authors: Benoy George, Marsha Snyder, Cynthia Handrip, and Joshua Natha

3rd Place: A Closer Look a Intermittent Pneumatic Compression Device Use.
Authors: Lolita Faragan, Meri Kim, John Tabbilos, Jessica Masella, Lila Ata.Ana, Melisa Angulo, Jamie Hoober, Nick Tomljamovic, Kathy Badzinski, and Jadwiga Cempa.

3rd Place: Center for Women’s Health (CWH) Specimen Reconciliation Log
Authors: Tanya Carter, Binni Hangstrom, Lesley Warren, Sonya Amezcuea, Amy Haara, and Gloria Elam.

Anneke Dezeeuw,
Advanced Practice Nurse
Neurosurgery

MEDICAL/SURGICAL NURSING
Nursing Practice: Urszula Wysocka Piewiewicz, 5East
Leadership: Celsa Hermoso, 8W BMT
Support Staff: Clementine Larkins, 7WPLC

CRITICAL CARE NURSING
Nursing Practice: Elaine Maglaya, 6ESD
Leadership: Thelma Montesinos, MSICU
Support Staff: Tamara Svitlica, MSICU

WOMEN & CHILDREN’S NURSING
Nursing Practice: Kathryn Rhame, NICU
Leadership: Kathy Cloninger, NICU
Support Staff: Jackie Frye, 4W Mom-Baby

ALL OTHER SPECIALTY AREAS OF NURSING PROFESSIONAL PRACTICE
Nursing Practice: Petronie Sumait, Nursing Operations
Leadership: Alexia Johnson, CPPD
Support Staff: Huber Villasenor, Perioperative Services
CARE  Winners
Annie Tan – Department of Pediatrics
Dr. Allan Halline – Gastroenterology & Hepatology
Stephanie Vodopic – Physical Therapy
Dr. James Bui – Radiology
Nubia Tapia – Women’s Health
Stephanie Hultz – Care Coordination
Gerald Fraiser – Transport
UI Health Care Coordination Team
Dr. Eden Pappo – Dermatology
Carol Lee – 8W

CARE Awards are given to employees who have
demonstrated the UI CARE standards of behavior
and have gone out of their way to help a patient,
staff member, or visitor.

RISING STARS: APRIL 2016

NEW HIRES FOR APRIL 2016

Aguirre, Cintya  Respiratory Care Services
Ajilore, Oladoyin  Transplant
Akeredolu,Ajirola  Materials Management
Aldweik, Nureddin  University Police
Alonso, Nancy  Ophthalmology Center
Bruno-Camuy, Celina  Labor & Delivery
Carter, Emmanuel  University Police
Chavez, Samuel  University Police
Clark, Felicia  Physical Therapy
Clisby, Tracie  Emergency Medicine
Couture, Caitlin  College of Medicine
Crawford, Beatrice  Center for Women’s Health
Czernecki, Dorota  Neurosurgery
Damico, Mallory  8W Oncology
Dominic, Joyce  Clinical Decision Unit
Dugal, Jennifer  Emergency Medicine
Epting, John  Materials Management
Ferraro, Kathryn  Information Services
Galko, Liliya  Emergency Services
Guzzo, Clare  Ophthalmology & Visual Sciences
Heminsley, Leslie  Emergency Services
Henning, Halina  Medical Staff Office
Henson, Ruth Ann  University Police
Jackson, Samarreha  Diagnostic Services
Knaack, Rhonda  Respiratory Care Services
Kuczala, Mateusz  Emergency Services
Kuprianczyk, Stefanie  Internal Medicine
Lukwinski, Cynthia  Food & Cafeteria Services
Martin, Martin  8E Adult Psychiatry
McKinney, Frances  Interventional Radiology
McPherson, Marcine  Surgical Services (PACU)
Miller, Melissa  Cardiosvascular Diagnostic Services
Mlinarcik, Linda  Transplant
Moppins, Jeanette  Psychiatry Center
Morton, Shanna  Hospital Surgical Services
Myers, Gabrielle  Urology
Myrick, Tashay  Surgical Services (PACU)
Nikolic, Jelena  Internal Medicine
Olszowka, Jennifer  Hospital Surgical Services
Poiriexter, Myisha  Psychiatry Center
Ruff, Lashunder  Ophthalmology Center
Siddiqui, Naiha  University Police
Tapia, Jessica  Family Medicine
Teli, Gisev  Info Tech Services
True, Latasha  Radiology
Venhuizen, Cornelius  Respiratory Care Services
Walsh, Deborah  Respiratory Care Services
Zahdan, Andalib  Respiratory Care Services
Zhu, Hong  Respiratory Care Services

Brand Champion
Kinga Mateja – Manager, Volunteer Services

Daisy Award
Catherine Albecker, RN
Fabienne Fify, RN

The DAISY (Diseases Attacking the Immune System) Foundation was founded in 1999 to recognize the skillful and amazingly compassionate care that nurses provide for patients and their families every day.

To nominate an extraordinary nurse, visit hospital.uillinois.edu
Our mission campaign continues with Erin Tobin’s new video.
Check it out at hospital.uillinois.edu/mission