U.S. News & World Report Best Hospitals Rankings
UI Health was named the No. 8 hospital in Illinois by U.S. News & World Report. We’re continuously working to improve patient safety and outcomes to create the best experience possible.

HEADLINES

EMERGENCY ROOM CENTRAL STATION REMODEL
The Emergency Room Central Station remodel is currently underway. The central station has not had an update in more than 15 years, and it is the hub of the Emergency Room. The remodel consists of updated furniture, lighting, and flooring, and is a preview to the Emergency Room front renovation, which is slated to begin this fall. The projected completion date for the Central Station remodel is August 29th.

UPCOMING EVENTS

September 6-19
Patient Safety Survey

September 10
Employee Night

September 11-17
Environmental Services Nephrology Nurses Week

September 25 - October 1
National Rehabilitation Week National Medical Interpreter Week

October 4
Poster deadline for 6th Annual Quality and Safety Fair

October 5
Flu Shot Day

October 18
6th Annual Quality and Safety Fair
The Children’s Hospital University of Illinois (CHUI) has established a Patient & Family Advisory Council (PFAC) to hear and heed the voice of its patients and families. The CHUI PFAC was developed in partnership with leadership and stakeholders from various areas across the Child Health Enterprise. Its mission is partnering with its patients, parents and families to advocate, plan, deliver, evaluate, and continuously improve healthcare experience and outcomes. The kickoff of the council was in April, which led to the recruitment of 8 members and counting. Council members have provided feedback on various Women & Children’s Health Services in projects during monthly meetings, including:

- CHUI Website
- Pediatric Discharge Gift
- Hospitality & Refreshments
- NICU Visitation Policy
- Facilities

Did you know that UI Health has many different types of employee recognition? These include:

- Physician/Employee Class Act Award
- CARE Award
- Thank-you Note
- Shout-out Card
- Brand Champion

Take a few minutes to nominate someone who you feel represents the UI CARE behaviors: Compassion, Accountability, Respect, and Excellence. Please be as descriptive as possible and provide specific examples of how the nominee went above and beyond. For detailed descriptions of the criteria for each type of recognition, please visit hospital.uillinois.edu/pride or hospital.uillinois.edu/brandchampion on the marketing page.

Congratulations to the UI Cancer Center’s Dr. Irum Khan, Assistant Professor in the Department of Hematology/Oncology, and Ana Gordon (right), AM, LSW, Medical Social Worker, as recipients of the Leukemia & Lymphoma Society, Illinois Chapter’s Physician of the Year and Social Worker of the Year awards, respectively!
Thank you to everyone who donated items for Better Health Through Housing. Overall, more than 40 departments donated more than 7,000 personal-care items for the individuals in the program. Way to go!

Congratulations to the Patient Access Department. Together, they brought in more than 1,100 items making it the most items received from one department. Thank you for your generosity and dedication to our community.

For more info on Better Health Though Housing, visit: hospital.uillinois.edu/bhth

Call for Posters: The Quality & Safety Fair is an opportunity to share improvement projects, research, and innovative ideas for patient care with your colleagues in the hospital, clinics, or health science colleges! You also can win money to attend academic conferences by competing in the poster competition:

- Research- and evidence-based practice posters eligible!
- At least one presenter must present the poster at the Fair.
- Poster must be emailed to Barbara Peace (bpearce@uic.edu) by Oct. 4.
- You don’t have to compete! Informational posters or posters submitted after the competition deadline also will be displayed!
- Hard copy of all posters (competitive and non-competitive) must be submitted by Thursday, Oct. 13.
- Questions? Email Barbara Pearce at bpearce@uic.edu or visit the intranet for details.

Make your voice heard and share your ideas for making patient care safer! The survey on Patient Safety will launch on Tuesday, September 6 and be available through September 19. Please take this opportunity to provide your feedback and ideas on how we can improve the safety of our patients. The survey will only take 5-10 minutes of your time. All responses will be confidential. Participant will have a chance to enter a raffle to win fun prizes! Visit the intranet to access the survey.

Questions? Please contact Jodi Joyce, Associate Vice Chancellor for Quality & Patient Safety at: 312.355.2005 or joycejs@uic.edu
UI HEALTH
EMPLOYEE NIGHT

Join us for free food, fun, and giveaways at this Chicago Fire match!
Saturday, September 10
Chicago Fire vs. Toronto FC

5 pm — UI Health Picnic & FIRE FEST
7:30 pm — Match

Half-price Corner Kick seats for only $16 (normally $32!)

Visit www.chicago-fire.com/uihemployees and use special offer code fire.

Stadium parking is $20 for cars. Bus transportation also is available from nine Chicago-area bars. Visit: http://www.chicago-fire.com/matchday/pubtopitch for more details.

For questions, please contact David Quinn at 708.496.6789 or via e-mail at dquinn@chicago-fire.com
NEW HIRES FOR JULY 2016

WELCOME TO UI HEALTH

Micheletto, Jamie
Melnyk, Tetyana
McHugh, Ashley
Martin, Jennifer
Manczak, Erika
Mack, Calvin
Macaludos, Ameer
Melnyk, Tetyana
Micheletto, Jamie
Affrunti, Nicholas
Alfaro, Erica
Apat, Joann
Baba, Maria
Blount, Presley L.
Boakye-Mensah, Faustina
Boateng, Kenneth
Camuy, Jaime
Caronongan, Elena
Chan, Carol C.
Chang, Kevin M.
Conner, Kelli
Cox, Lauren
Crane, Natania A.
Cuevas, Amy
De Claro, Margarita
Delgado Elina
Douglas, Rosa
Dwyer, Stephanie
Ebisi, Michael
Erickson, Jon-Anders
Feldman, Kyle
Gerardo, Nicole A.
Gray, Erma
Guthrie, Anne Marie
Hamlat, Elisa J.
Hausner, Sarah
Henderson, Olivia J.
Hillard, Jasmine
Holloway, Brandon
Hoyne, Jake
Hunt, Ashley
Ilar, Leif Khenn
Ivy, Paul
Jaclyn Goldman
Johnson, Courtney
Jones, Jazmin
Kelleher, Alileen
Kim, Nicole
Koppen, Laura M.
Loethen, Ashley A.
Lowe, Kevin M
Macaludos, Armeer
Mack, Calvin
Manczak, Erika
Martin, Jennifer
Martinez, Benjamin
McHugh, Ashley
McLain, Kristen M.
Micheletto, Jamie
Psychiatry
Excellence and Experience
Ambulatory Services Admin.
7W Organ Transplant
Pharmacy Practice
Diagnostic Services
UIC Police Department
UIC Police Department
Surgical Services (OR)
Pharmacy Practice
Pharmacy Practice
Pharmacy Practice
Psychiatry
Psychiatry
Mother/Baby
Sickle Cell Care Unit
Pharmacy Practice
Pharmacy Practice
Food and Cafeteria Services
Pharmacy Practice
Psychiatry
Pharmacy Practice
Pharmacy Practice
COM Pediatrics
UIC Police Department
Emergency Medicine
Continuum of Care
8W Bone Marrow Transplant
8E Adult Psychiatry
Psychiatry
Occupational Therapy
COM Pediatrics
Psychiatry
Clinical Decision Unit
Pharmacy Practice
Pharmacy Practice
Hospital Admin.
8W Bone Marrow Transplant
UIC Police Department
Psychiatry
Clinical Nutrition
Ophthalmology and Visual Science
Continuum of Care
Pharmacy Practice
Pharmacy Practice
Pharmacy Practice
Mickow, Jill
Minefee, Ralph
Mittendorf, Nicole
Molino, Suzanne T.
Moore, Myla
Morell, Laura
Murali, Shalini
Murdock, Rachel
Naegele, Christine
Narayan, Jeena
Nesbitt, Denise
Nichifor, Monica
Nickles, Emily
Onumonu, Tarynnon
Paez, Vivien Camille
Paige, Marketta
Patel, Kripa
Patel, Nirali
Patton, Nicole
Pride, Jamal
Quasim, Nasseef
Quinn, Meghan
Rigos, Monaliza
Robbins, Meghan
Rogers, Paul
Said, Sana J.
Sandoval, Freddy
Santiago, Angelina
Shah, Jasmine H.
Shilka Il, John S.
Shinall, Mechele
Shumpp, Christopher
Stackhouse, Dr. Nathan
T. Linga, Migle
Tate, Beverly
Thompkins, Danielle
Torchia, Maria
Travina, Michelle
Turner, Cydney
Valadez, Monica
Vargas, Natalis
Verma, Divya
Waterman, Dr. Megan
Watts, John
Wedewer, Wesley
Williams, Jerita
Williams, Leatrice
Wilson, Lakisha
Wu, Yu-Hsueh
Diagnostic Services
UIC Police Department
EP Lab
Pharmacy Practice
Phase I - Englewood
Pharmacy Practice
UIC Police Department
Pharmacy Practice
Family Medicine
Patient Access
Food and Cafeteria Services
Pharmacy Practice
5E Rehab Nursing
Emergency Services
Emergency Services
Continuum of Care
Mother/Baby
Pharmacy Practice
Family Medicine
UIC Police Department
Physical Therapy
Finance
Continuum of Care
UIC Police Department
Pharmacy Practice
**CARE Winners**
Pam Fitzner – Occupational Therapy  
Ana Costina – EEG  
Penny Feldman – Women’s Health  
Sonya Amezcua – Women’s Health  
Renita Clark – Surgical Services  
Cindy Duong – Surgical Services  
Barry Wenig, MD – Otolaryngology

**CARE Awards**
Awards are given to employees who have demonstrated the UI CARE standards of behavior and have gone out of their way to help a patient, staff member, or visitor.

**RISING STARS: JULY 2016**

**FIT FLEX OF THE MONTH**
**HOW DO YOU STAY HEALTHY?**

“I stay active by keeping up with my daughter and all of her softball tournaments. I also like to do yoga.”

Kristen Greif,  
Staff Nurse,  
NICU

“I make sure I get enough sleep daily, keep my immunizations current, and take multivitamins daily.”

Adrian Ong,  
Staff Nurse,  
Hematology/BMT

**Brand Champion**
Rob Hoff – Associate Director, UIC Office of Publications Services  
Amy Sagen – Assistant Director Health Policy & Strategy, VCHA

To nominate an extraordinary nurse, visit hospital.uillinois.edu

Our mission campaign continues with Kathryn Rhame’s new video.
Check it out at hospital.uillinois.edu/mission
I AIN’T AFRAID OF NO FLU!

OCTOBER 5, 2016