

Access to Your Healthcare Records and Results

As of March 31, 2021, UI Health is providing patients with more access to their medical information, allowing easier electronic access to medical records. Now, all test results and provider notes (with a few exceptions) will be released via the MyChart patient portal as soon as they are available.

UI Health has released test results for years and provider notes for the past six months. The difference is, now you will receive your results as soon as they are available – sometimes even before your provider or care team may have had an opportunity to review them.

In some cases, we know this early release of information might cause some potential concern or confusion for patients. Rest assured, our clinical teams are committed to reaching out to you with more information about any abnormal test results as quickly as possible, typically within two business days of result release for outpatient appointments, and no later than the next day rounds for inpatient stays. This will provide time for our clinical teams to thoroughly review your results and be fully informed before engaging you in a conversation about your care. If your provider has scheduled a follow-up appointment to review test results, please plan to discuss your results at that visit.

We believe this increased transparency will ultimately strengthen our patient/clinician partnerships, provide better care, and enhance your overall experience. We are here for you, and if you have any questions or concerns, please feel free to contact us.

Cures Act: Information Sharing FAQ

1. **What is the Cures Act?**

The Cures Act (formally known as the “21st Century Cures Act”) is a federal mandate that is designed to give you even more access to your electronic medical information.

2. **What changes are being made by the Cures Act?**

The Cures Act mandates that we automatically release ALL test results (excluding HIV) as soon as they are available and requires the immediate release of provider notes which we have chosen to provide to you via our MyChart portal (with only a few exceptions).

3. **Why is UI Health making these enhancements?**

We are committed to improving transparency with our patients. Our goal is to strengthen our patient/clinician partnerships, enhance your experience, and ultimately provide better care.

4. **Which patients will receive immediate access to their test records?**

All patients will have immediate access to their test results and notes through the MyChart portal, whether you are in the hospital or one of our clinics. Note that this does not apply to some of our patients with proxy access to their family member's MyChart account.

5. **How will I receive my test results and provider notes?**

The system will automatically release almost all test results and notes through our MyChart portal as soon as they are available. You can also ask your provider to not release information immediately if you would prefer that your provider review your results with you before release. Your provider can also choose to prevent release if they believe it might cause you harm.

6. **What if I don't use MyChart?**

The MyChart patient portal is available to all UI Health patients. If you do not already have a MyChart account, you can sign up at:

[MyChart.UIHealth.Care \(https://mychart.uillinois.edu/MyChart/Signup\)](https://mychart.uillinois.edu/MyChart/Signup)

Alternatively, you can find an activation code on any "After Visit Summary" document, which is provided to all patients after any visit at UI Health.

You can also request a complete copy of your records through our Health Information Management office. You can contact us at 312-996-3350 or visit our website and complete an online request. <https://hospital.uillinois.edu/patients-and-visitors/patient-information/medical-records>