

**University of Illinois Hospital
Financial Assistance Plain Language Summary**

The University of Illinois Hospital offers financial assistance to **uninsured patients** who are **residents of the State of Illinois** receiving, scheduled to receive or who have received medically necessary care and who meet certain income requirements. In order to be eligible for financial assistance, a patient must not qualify for other coverage programs that will cover their medical care such as insurance options available through the Affordable Care Act or other governmental programs. Patients must apply for financial assistance or otherwise be determined to be presumptively eligible within 240 days of receipt of their first bill.

Discounts available under the financial assistance program are based on federal poverty level which is a calculation that includes your annual gross income along with your household size. Discounts range from 70% to 100% of charges. For example, a 100% discount means that you pay no cost on healthcare. A financial counselor from UI Health will help answer any questions you may have.

In addition, UI Health offers presumptive eligibility under this program for uninsured Illinois residents who meet any of the following criteria: Homelessness; Deceased with no estate; Mental incapacitation with no one to act on patient's behalf; Medicaid eligibility, but not on date of service or for non-covered service; Enrollment in a state assistance programs for low-income individuals having eligibility criteria at or below 200% of the federal poverty income guidelines (WIC, SNAP, LIHEAP and other programs).

Additional financial assistance is available where a patient owes an amount in excess of \$50,000.

Not all services are covered by Financial Assistance. A list of providers and whether or not they participate in UI Hospitals Financial Assistance Program is a part of our Financial Assistance Policy and available on our website.

To apply for financial assistance, please contact the UI Hospital Financial Case Management Unit at 312-413-7621, visit us at 1740 W. Taylor Street, Room 1155, Chicago, IL or email getinsured@uic.edu

You may obtain a copy of the financial assistance policy and application by visiting us on the web at <http://hospital.uillinois.edu/patients-and-visitors/patient-information/financial-assistance> or by going to 1740 W. Taylor Street, Room 1155, Chicago, IL or asking any patient registration area of UI Hospital.

You may request a free copy of the Financial Assistance Policy and Application in the mail by writing to University of Illinois Hospital; Financial Case Management Unit; 1740 W. Taylor Street, Room 1155 (M/C 778), Chicago, IL 60612-7232

You may obtain assistance with completing a Financial Assistance Application by contacting 312-413-7621 or by visiting the Financial Case Management Unit at 1740 W. Taylor Street, Room 1155, Chicago, IL

Financial Assistance eligible patients who are responsible for paying a portion of their bill will not be charged more than the amount we generally bill patients who have insurance covering such care.